

IMPORTANT ACCOUNT INFORMATION

GRANBY TELEPHONE COMPANY and GTC BROADBAND CUSTOMERS

Federal law allows you, the account owner, to choose how Granby Telephone Company (GTC) and GTC Broadband (GTCB), herein known collectively as GTC, handle your Customer Proprietary Network Information (CPNI), personal information. CPNI includes access to your account, service change requests, or an inquiry about the bill. GTC provides this opportunity for you to provide security information and chose persons to manage your account. Please complete the authorization below, list authorized users and provide them with the security pin or password. This information will remain on your account, until you the account holder request a change, in writing.

ACCOUNT AUTHORIZATION AND PASSWORD

Account Password/Pin: _____ Password/pin can be any word or number or combination thereof that is familiar to you. This will need to be shared with the authorized person(s) listed on this document.

Password retrieval question: Please provide answers to the following questions in case you don't remember your password. We can still discuss your account with you or the authorized persons listed on this document.

What was the color of your first car? _____

What was the name of your first pet? _____

Authorized Persons: The following people are authorized agents and may discuss information with GTC representatives and/or make changes to the account. This will remain effective until the account holder notifies GTC in writing or by submitting this form with detailed changes.

List authorized person(s) below.

Account Holders

Signature: _____ **Date:** _____

Please sign and return to our Granby office, within 30 days: Granby Telephone Company, PO Box 200, Granby, MO 64844

OPT-OUT: Unless you check or initial the "Opt-Out" box below, it will be assumed that GTC has your approval to offer you products and services that you may find to be valuable additions to your existing services. GTC may send you mailers or an occasional email.