



126 S. Beaver Avenue  
Granby, MO 64844  
Phone: 417-472-6211  
[www.gtcbbroadband.net](http://www.gtcbbroadband.net)

## Account Information

### Service Address

Name \_\_\_\_\_

Street \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Cell Phone \_\_\_\_\_

Alt contact phone number \_\_\_\_\_

When is the best time to call?  Morning  Night

Email: \_\_\_\_\_

### How would you like to pay your monthly statement?

*\*This option cannot be set up until you receive your first statement.*

- AutoPay (recommended for timely payment every month)
- I'll set up Autopay on the website. (Website AutoPay is not real time and a 24-hour delay may occur) \*
- Paper bill, I'll send a check in the mail.  
(Bills are due upon receipt, late after the 21st and subject to disconnect the last day of the month)

### Billing Address *(if different from Service Address)*

Name \_\_\_\_\_

Street \_\_\_\_\_

City/State/Zip \_\_\_\_\_

### How would you like to receive your monthly GTC Broadband statement?

- Email  Paper Statement

If you choose Email, your GTC Broadband statement will be sent from *Donotreply@ebillnotify.com*. Please make sure to add this address to your e-mail account's safe sender list or be sure to check your spam filter. Additionally, if you enroll in Autopay on our website, you may receive a second notice of bill readiness. If you have questions, please contact our office.

## Activation Charge & First Month Service Fee

A minimum, **nonrefundable** activation fee of \$150.00 and the first month's service are collected in advance.

Please initial to accept the above statement:

### Structure where service is to be provided?

- Single Story House
- Two Story House
- Modular Home
- Other (please describe)
- Mobile Home-Trailer Home
- Apartment Complex
- Duplex

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Any changes to the property that might be helpful to know prior to onsite visit? *Remodel, new siding, etc.*

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### Ownership

Do you own this property?  Yes  No

Property owner's approval may be required if construction is needed

### Choose Your Services

Here are the available options:

- Internet Only
- Telephone Only
- Internet with Phone

### Choose Your Internet Speed

What Internet speed would you like?

- 25 Mbs - \$79.00 per month
- 100 Mbs - \$89.00 per month
- 250 Mbs - \$149.00 per month
- Gigabit Plan - \$189.00 per month

## Choose Your Telephone Service

What Telephone service would you like?

- Traditional Telephone - \$23.50/month  VoiP Phone - \$10.00/month\*

*\* Requires 10Mbs or above for this service*

## Choose Your Internet Speed With Telephone

What Internet speed would you like along with telephone service?

- 10 Mbs - \$77.00 per month  250 Mbs - \$149.00 per month
- 25 Mbs - \$79.00 per month  Gigabit Plan - \$189.00 per month
- 100 Mbs - \$89.00 per month

What Telephone service would you like along with internet service?

- Traditional Telephone - \$23.50/month  VoiP Phone - \$10.00/month

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## Support And Maintenance Plans

- Standard Managed Wi-Fi (no additional charge)** – This Wi-Fi service broadcasts a Wi-Fi signal to blanket most standard sized homes/ home businesses with full Wi-Fi connectivity. (Download the GTC WiFi app from the apple store-Search for GTC WiFi)
- Complete Connect + Protect (\$8.95 per month)** – This Wi-Fi service increases the broadcast signal of the standard Wi-Fi to reach areas outside of the standard Wi-Fi capability. May be required for large homes, two-story homes, homes with basements and/or to reach outdoor living areas. This is intended to enhance the Wi-Fi signal and is not a solution for outside buildings, barns, or garages. (Additional equipment may be required) (Download the GTC WiFi app from the apple store-Search for GTC WiFi)

## Service Notes

Minimum activation fee is \$150.00 for Internet, \$150.00 for Internet + Phone and \$75.00 for Telephone only. Additional installation fees may be necessary for some locations.

## Acceptable Use Policy

By checking this box, you acknowledge and agree to the terms outlined in GTC Broadband's Acceptable Use Policy.

## Acceptable Use Policy Acceptance (required)

I agree

## Customer Information Authorization

The next questions are in regards to customer information authorization. After your GTC Broadband Account is established, we still contact you to create account credentials.

### Authorized Persons

The following people are authorized for GTC Broadband to discuss information and/or make changes to the account.

Authorized Person One: \_\_\_\_\_

Authorized Person Two: \_\_\_\_\_

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### Verification

Please enter your initials below to verify that the information on the application is correct. Your initials are also acceptance of financial responsibility for the account created from the application.

Please initial to accept the above statement:

### Application Received

Will be reviewed and processed within 3 to 7 days. All applications are processed based on when they were received. When the application is finalized by our customer service representatives, the location is approved, and all fees are paid, a service activation appointment will be scheduled.

Please initial to accept the above statement:

### Do you prefer Mornings or Afternoons?

Morning Block: 9:00am to 12:00pm     Afternoon Block: 1:00pm to 3:30pm

If, construction is required to place a new drop, repair a damaged drop, or other unforeseen incidents occur, an additional three to six weeks may be required.

Please initial to accept the above statement:

Proof of Identity will be required to proceed with application process. Once the application is completed and activation fees are paid, the standard wait time to activate service may be 7 to 10 days. If, however, your location does not have a current fiber drop and construction is required to turn up service, a waiting period of 3 to 6 weeks may be required. Construction is based on the weather, ability to perform construction and crew availability. Every effort is made to activate your service as quickly as possible.